

## National Do Not Call Registry

The National Do Not Call Registry gives you an opportunity to limit the telemarketing calls you receive. On October 1, 2003, when the National Do Not Call Registry went into effect, most telemarketers were required to remove the numbers on the registry from their call lists.

The National Do Not Call Registry is managed by the Federal Trade Commission (FTC), the nation's consumer protection agency. It is enforced by the FTC, the Federal Communications Commission (FCC), and state law enforcement officials.

You may register online on the National Do Not Call Registry Web site, [www.donotcall.gov](http://www.donotcall.gov). To register online, you must have an e-mail address. If you do not have an e-mail address, you can register by phone by calling 1-888-382-1222; for TTY, call 1-866-290-4236. You must place the call from the phone number you wish to register. For example, you cannot register your home phone number by calling from work.

### Texas "No Call Lists"

You may also wish to add your name, address and telephone number to two Texas-based "No Call Lists." By placing your name, address and telephone number on these lists, you identify yourself as a consumer who does not wish to receive telemarketing calls. These two "No Call Lists" are maintained by the Public Utility Commission of Texas (PUC). One list prevents telephone solicitations to residential phone numbers from all telemarketers operating in Texas, while the second applies to only Retail Electric Providers (REPs) and telemarketers calling on their behalf to residential or business numbers.

Consumers may register for either or both lists in three ways:

1. Online at <http://www.texasnocall.com> for instant registration. Use this easy, automated method to speed your registration. The site is available 24 hours a day, 7 days a week and registration is free.
2. Call toll-free 1-866-TXNOCAL(L) (1-866-896-6225) to request an application or to register by phone.
3. Send a written request for an application to:

**TEXAS NO CALL  
P. O. Box 313  
E. Walpole, MA 02032**

**Statewide "Do Not Call List":** There is a charge of \$2.25 to register each residential number(s) to be included in the statewide "Do Not Call List" only. Your registered telephone number(s) will remain on the list for three years from the date your residential telephone number is first published on the list. State law limits this list to residential and cell phone numbers only. Online registration is free.

**"Electric No Call List":** If you wish to register ONLY for the "Electric No Call List," you will pay a charge of \$2.55 for each telephone number, and the number(s) will remain on the list for five years. State law permits both residential and business numbers to be included on the "Electric No Call List." Again, online registration is free.