

Activity 1

Good Manners

Directions: It is important to use good manners when you talk on the telephone. Read the questions carefully and circle the correct word or words for each question. There may be more than one correct answer!

1. Which of these words are polite words to use?
 - a. Thank you
 - b. Please
 - c. Shut up

2. Which of these words are rude words?
 - a. Okay
 - b. Stupid
 - c. Friend

3. A _____ is someone you like to hang out with.
 - a. Stranger
 - b. Friend
 - c. Neighbor

4. Which is the polite way to answer the telephone?
 - a. What do you want?
 - b. Hello.
 - c. Where are you?

5. Which is the polite way to end a conversation?
 - a. Gotta go.
 - b. You're boring. I'm going to go talk to someone else.
 - c. It was nice talking to you, but I have to go now.

ANSWER KEY:

1. a, b 2. b 3. b, c 4. b 5. a, c